

COMPANY PROFILE

GENTLE HEALTHCARE SERVICES

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Who We Are?

Gentle Healthcare Services is a national provider of home care and staffing services with experience and dedication to enhancing quality of life for others. We are committed to providing high-quality health care services to individual clients and their families, as well as to other healthcare organizations in need of supplemental staffing (such as certified home health and hospice agencies, health plans, hospitals, care/nursing homes and assisted living facilities).

Our priority is to provide state-of-the-art and compassionate in-home care from highly-trained medical professionals and aides. To make good on this promise, proper training is paramount. Not only do we hire the most experienced personnel, but we provide them with in-depth disease-specific training so that they can deliver specialized care to our clients.

What We Do?

We offer a flexible service to support our client's to remain independent at home, tasks we can help with include:

- ✓ Help with personal care such as showering, washing and dressing
- ✓ Administer medication
- ✓ Prepare meals and assist with eating if necessary
- ✓ Light housework, laundry and ironing
- ✓ Do your shopping (with or without you)
- ✓ Collect prescriptions
- ✓ Escort to appointments
- ✓ Offer companionship and conversation
- ✓ Provide palliative care at end of life
- ✓ Sitting services (to provide family carer with a break)

We supply carer's to

In Own Homes

Local Councils

Hospitals/GP Services

Care Homes/Live in Care

Community & Day Centers

All others who need carer's

Our Mission and Vision

At Gentle Healthcare Services, we believe everyone should have the opportunity to live a healthy, active and fulfilling life. This ethos is at the heart of everything we do. We provide everyone we support with the opportunity to continue to live life to the full. We actively encourage Service Users to become more self-reliant, to make decisions for themselves, and ultimately, to move on to more independent living arrangements. We facilitate and support our Service Users to pursue meaningful and personalized lifestyles. We provide individually planned education & leisure opportunities to support each individual in their ongoing development.

- ✓ Trips out, to garden centres or theatre for example
- ✓ Care through the night

More Important

High Quality care services

The skilled and friendly staff at Gentle Healthcare Services offers care services to everyone in need irrespective of their race, religion, gender or nature of disability. Contact us for further information.

Emergency Call for Consultation

We offer out of hour's emergency care 7 days a week. If you have an emergency outside of our office hours and need care you can reach a member of our team on 07442222055.

Care worker training and supervision

Our care staffs have an initial 5 day training course which includes practical exercises as well as theory. Our training meets the national standards of Skills for Care. If new staffs do not have formal qualifications, the initial training starts their Care Certificate programme which is usually completed over 3 months. Subjects covered by our initial training include:

- ✓ Food Hygiene,
- ✓ CPR
- ✓ First Aid,
- ✓ Infection control,
- ✓ Confidentiality,
- ✓ Dementia
- ✓ Moving and Handling
- ✓ Emergency situations

We have a regular schedule of mandatory refresher training and on-going training which covers topics such as: Falls Prevention, Diabetes, Parkinson's disease, Palliative care as well as client specific training.

Criminal records check and continuity

For your safety and peace of mind, all our care staffs are vetted by the Disclosure and Barring Service at an enhanced level. To ensure the integrity of our staff we also obtain suitable references from previous employers before employment. We believe that consistency of care worker is important for both client and care worker as both parties get to know each other well. Gentle Healthcare Services seek to keep the number of carers visiting to a minimum.



Areas we are covering

We are serving 4 major counties of England. We have 4 locations throughout England to serve our clients and providing Jobs.

✓ **London**

✓ **Surrey**

✓ **Berkshire**

✓ **Hampshire**

Contact us:

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